

PLEASE READ BEFORE COMPLETING YOUR DELTA DENTAL FORM

Dear PDRMA Retiree:

Thank you for your interest in the PDRMA endorsed Delta Dental plan. The following will assist you when completing the enrollment materials.

ENROLLMENT/CHANGE OF STATUS/WAIVER FORM:

ALL GROUPS MUST COMPLETE THIS SECTION: This section is for office use only. Please leave this section blank.

EMPLOYEE/DEPENDENT/ADDITIONS/TERMINATIONS/CHANGES: Check the box "Yes, I want to enroll in the dental plan offered by Delta Dental of Illinois." Next, check the box labeled "Delta Dental PPO/Delta Dental Premier", and continue to the social security number line. Please supply social security number, employee's name, mailing address, marital status, date of birth and gender.

REASON FOR SUBMITTING THIS FORM: Please check the box, "Initial or Open Enrollment".

COVERAGE DESIRED: Please select the appropriate coverage type. Note: for the purpose of this form only, retirees are considered the employee.

PLEASE LIST ALL ELIGIBLE DEPENDENTS TO BE COVERED: Please complete if applicable.

YOUR SIGNATURE IS REQUIRED AT THE BOTTOM OF THE APPLICATION.

HEALTH CARE PROGRAM PREMIUM DEDUCTION AUTHORIZATION:

Please complete the information at the top of the form and check the Delta Dental of Illinois for yourself and if applicable, your spouse or family. You and your spouse (if applicable) must sign this form.

PLEASE NOTE: The Delta Dental plan requires a one year commitment.

2024 Monthly Premium: Single: \$ 59.05

Single + 1: \$118.11 Family: \$184.28

Coverage will begin on the 1st of the month following receipt of your application (if received before the 15th of the month). These rates are guaranteed through December 31, 2024.

Please complete the Delta Dental Enrollment Form and the Health Care Program Premium Deduction Authorization Form and return to;

Doyle Rowe LTD, 1301 W. 22nd St. Suite 101, Oak Brook, IL 60523.

Please contact our office at 1-877-845-1793 with any questions.

Sincerely,

Doyle Rowe LTD



Dear PDRMA Member Retiree:

The Park District Risk Management Agency (PDRMA) is pleased to announce that as a retiree and/or spouse of a retiree (age 65 and over) of a PDRMA Health member agency you are eligible to enroll in a quality, affordable group dental plan underwritten by Delta Dental.

Highlights of the plan include:

Individual Annual Maximum

\$1,800.00 per member

Deductible

\$25.00 per person/\$75.00 per family Does not apply to Diagnostic/Preventive Services

Diagnostic/Preventive Services

100%

Includes: Oral Exams (two per benefit year) Dental Prophylaxis (two per benefit year)

X-rays

Basic Restorative

80%

Includes: Amalgam fillings Posterior composite fillings

Simple extractions

Complex oral surgery including general

Anesthesia

Endodontics

80%

Periodontics

Non-Surgical

80%

Surgical

50%

Major Restorative

50%

Includes: Crowns, inlays, onlays, Post and core, bridges and dentures,

Implants

Monthly Premiums (One year enrollment is required)

Single

. \$59.05

Single + One

\$118.11

Family

\$184.28

Monthly premiums may be deducted from your Illinois Municipal Retirement Fund (IMRF) benefit check.

Doyle Rowe LTD's qualified staff is also available to assist PDRMA member retirees with Medicare supplement, Medicare Advantage and Part D prescription drug plans. To learn more about the plans and to enroll contact the Doyle Rowe LTD PDRMA Retiree Group Information line at 1-877-845-1793.

Sincerely,

The PDRMA Health Program

PDRMA HEALTH PROGRAM

Delta Dental PPO Plan Highlights

Group #10979

Introduction

The Delta Dental PPO program allows you to go to any inor out-of-network general or specialty dentist at the time of treatment. PDRMA Health Program dental enrollees have access to two networks, Delta Dental PPO and Delta Dental Premier managed fee-for-service. When you call your dentist's office to make an appointment, ask if your dentist participates in either Delta Dental PPO or Premier. Your out-of-pocket costs will vary depending on whether he/she participates in Delta Dental PPO, Premier or neither (i.e., "out-of-network"). You will maximize your benefits by receiving care from a Delta Dental PPO network dentist. There are 141,000 Delta Dental PPO and 221,000 Delta Dental Premier dentist locations nationwide.

Choosing Your Dentist

Under your Dental Plan, you may go to any in- or out-ofnetwork general or specialty dentist. However, it is to your advantage to choose a Delta Dental PPO or Premier network dentist for the following reasons:

1) Payment to Delta Dental PPO dentists is based on reduced fees; payment to Premier dentists is based on Delta Dental's maximum plan allowance (MPA). In both networks, you only have to pay your deductible and coinsurance—you will not be "balance billed" for charges that exceed the reduced PPO fee if you receive treatment from a Delta Dental PPO dentist or the MPA if you receive treatment from a Premier dentist.*

For example, if you need a crown, assume the Delta Dental PPO fee allowance is \$500 and the MPA is \$600. If your plan covers crowns at 50% and your dentist normally charges \$700, your out-of-pocket cost (excluding deductible) would be:

Delta Dental PPO Dentist – \$250 (50% of the \$500 PPO fee allowance)

Delta Dental Premier Dentist – \$300 (50% of the \$600 MPA)

Out-of-Network Dentist – \$400 (50% of the \$600 MPA plus \$100 difference between

(50% of the \$600 MPA <u>plus</u> \$100 difference between the MPA and the dentist's billed charge)

- 2) Because we reimburse Delta Dental PPO and Premier dentists directly, they agree to charge you no more than your deductible and coinsurance; in other words, you do not have to pay the whole bill up-front and wait for reimbursement.
- 3) Out-of-network dentists do not accept Delta Dental's MPA as payment-in-full. If an out-of-network dentist's charge exceeds the MPA, you must pay the difference <u>plus</u> your deductible and coinsurance. At the dentist's discretion, you may also have to pay the entire bill in advance.
- 4) Claim forms will be completed and submitted at no charge. Out-of-network dentists may require you to complete forms yourself or to pay a service charge.
- *If your Delta Dental PPO or Premier dentist inadvertently charges you for amounts payable by Delta Dental, please call our customer service department at 1-800-323-1743.

Non-Covered Services

There are some limitations on the expenses for which the PDRMA Health Program Dental Plan pays. For further information, refer to your certificate of coverage or call our customer service department.

Finding a Network Dentist

To verify your dentist's participation status, simply ask him/her if he/she is a Delta Dental PPO or Delta Dental Premier network dentist, call our interactive voice response (IVR) phone system, contact our customer service department or visit our Web site.

Visit Delta Dental of Illinois' Web site at

www.deltadentalil.com

The PDRMA Health Program Dental Plan utilizes the Delta Dental PPO and Delta Dental Premier networks. To locate a network dentist, click on Dentist Search in the Subscriber section.

You can search by:

- 1) City, state and ZIP code
- 2) Specialty
- 3) Dentist name (optional)

Annual Maximum

\$1,800/person

TO GO

Enrollees may carryover unused portions of their annual maximums to the new year's annual maximum. Maximum amounts eligible for carryover are subject to limitations.

Annual Deductible

(applies to Basic/Major only)

\$25/person; \$75/family

	Delta Dental PPO	Delta Dental Premier	Out-of-Network
 Preventive/Diagnostic ♦ oral evaluations (two per benefit year) ♦ X-rays (bitewings – two per benefit year; full mouth - once every three years) ♦ prophylaxis (cleaning; two per benefit year) ♦ fluoride treatment (once per benefit year for children under age 19) ♦ space maintainers ♦ emergency exam and palliative treatment 	100% of reduced fee*	100% of MPA**	100% of MPA***
Basic ◆ fillings ◆ posterior composites ◆ oral surgery ◆ non-surgical periodontics ◆ endodontics ◆ general anesthesia (in conjunction with oral surgery) ◆ sealants	80% of reduced fee*	80% of MPA**	80% of MPA***
Major ◆ crowns, jackets, cast restorations ◆ fixed/removable bridges ◆ partial/full dentures ◆ surgical periodontics • implants	50% of reduced fee*	50% of MPA**	50% of MPA***
	*You will not be "balance" billed" for charges exceeding Delta Dental's allowed PPO fee	**You will not be "balance billed" for charges exceeding Delta Dental's maximum plan allowance (MPA)	***You are responsible for charges exceeding Delta Dental's maximum plan allowance (MPA)

The preceding information is a brief summary of the PDRMA Health Program Dental Plan and the services it covers. If you have specific questions regarding benefit coverage, limitations or exclusions, contact Delta Dental at 1-800-323-1743.

Note: Delta Dental imposes no restrictions on the method of diagnosis or treatment by a treating dentist. A benefit determination relates only to the level of payment that your group dental plan is required to make.

PDRMA HEALTH PROGRAM

Delta Dental PPO Plan Highlights

Group #10979

Introduction

The Delta Dental PPO program allows you to go to any inor out-of-network general or specialty dentist at the time of treatment. PDRMA Health Program dental enrollees have access to two networks, Delta Dental PPO and Delta Dental Premier managed fee-for-service. When you call your dentist's office to make an appointment, ask if your dentist participates in either Delta Dental PPO or Premier. Your out-of-pocket costs will vary depending on whether he/she participates in Delta Dental PPO, Premier or neither (i.e., "out-of-network"). You will maximize your benefits by receiving care from a Delta Dental PPO network dentist. There are 141,000 Delta Dental PPO and 221,000 Delta Dental Premier dentist locations nationwide.

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For example, if you need a crown, assume the Delta Dental PPO fee allowance is \$500 and the MPA is \$600. If your plan covers crowns at 50% and your dentist normally charges \$700, your out-of-pocket cost (excluding deductible) would be:

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Out-of-Network Dentist - \$400

(50% of the \$600 MPA <u>plus</u> \$100 difference between the MPA and the dentist's billed charge)

- 2) Because we reimburse Delta Dental PPO and Premier dentists directly, they agree to charge you no more than your deductible and coinsurance; in other words, *you do not have to pay the whole bill up-front and wait for reimbursement.*
- 3) Out-of-network dentists do not accept Delta Dental's MPA as payment-in-full. If an out-of-network dentist's charge exceeds the MPA, you must pay the difference <u>plus</u> your deductible and coinsurance. At the dentist's discretion, you may also have to pay the entire bill in advance.
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Finding a Network Dentist

To verify your dentist's participation status, simply ask him/her if he/she is a Delta Dental PPO or Delta Dental Premier network dentist, call our interactive voice response (IVR) phone system, contact our customer service department or visit our Web site.

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www.deltadentalil.com

The PDRMA Health Program Dental Plan utilizes the Delta Dental PPO and Delta Dental Premier networks. To locate a network dentist, click on Dentist Search in the Subscriber section.

You can search by:

- 1) City, state and ZIP code
- 2) Specialty
- 3) Dentist name (optional)

Annual Maximum

\$1,800/person

TO GO

Enrollees may carryover unused portions of their annual maximums to the new year's annual maximum. Maximum amounts eligible for carryover are subject to limitations.

Annual Deductible

(applies to Basic/Major only)

\$25/person; \$75/family

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Preventive/Diagnostic ◆ oral evaluations (two per benefit year) ◆ X-rays (bitewings – two per benefit year; full mouth - once every three years) ◆ prophylaxis (cleaning; two per benefit year) ◆ fluoride treatment (once per benefit year for children under age 19) ◆ space maintainers ◆ emergency exam and palliative treatment	100% of reduced fee*	100% of MPA**	100% of MPA***
Basic ◆ fillings ◆ posterior composites ◆ oral surgery ◆ non-surgical periodontics ◆ endodontics ◆ general anesthesia (in conjunction with oral surgery) ◆ sealants	80% of reduced fee*	80% of MPA**	80% of MPA***
Major ◆ crowns, jackets, cast restorations ◆ fixed/removable bridges ◆ partial/full dentures ◆ surgical periodontics ◆ implants	50% of reduced fee*	50% of MPA**	50% of MPA***
	*You will not be "balance" billed" for charges exceeding Delta Dental's allowed PPO fee	**You will not be "balance billed" for charges exceeding Delta Dental's maximum plan allowance (MPA)	***You are responsible for charges exceeding Delta Dental's maximum plan allowance (MPA)

The preceding information is a brief summary of the PDRMA Health Program Dental Plan and the services it covers. If you have specific questions regarding benefit coverage, limitations or exclusions, contact Delta Dental at 1-800-323-1743.

Note: Delta Dental imposes no restrictions on the method of diagnosis or treatment by a treating dentist. A benefit determination relates only to the level of payment that your group dental plan is required to make.

ENROLLMENT/CHANGE OF STATUS/WAIVER FORM



PLEASE KEEP A COPY FOR YOUR FILES. Please note that completing this form does not guarantee coverage.

·	e: Incomplete forms will be returned.					
Delta Dental Group Number 10919 Sublocation Number						
Effective Date Date of Hire						
Name of Employer						
Group Contact	_					
Group Contact Phone Group Contact Ema	ail					
EMPLOYEE / DEPENDENT / ADDITIONS / TERMINATIONS	TIONS / CHANGES					
Please check one of the options below: Yes, I want to enroll in the dental plan offered by Delta Dental of Illinois. (Please select a network below.) Delta Dental PPO/Delta Dental Premier If applicable: High Option Low Option DeltaCare DHMO (please complete the section below) Dentist Name Address Facility Code DeltaCare DHMO Dentist Change (please complete the section below) Dentist Name Address Facility Code No, I do not want to enroll in the dental plan offered by Delta Dental of Illinois. (If you are declining, please write your name below and sign at the bottom of this form.) Social Security Number Employee's Name First Name Hours Worked Job Title						
Email Address Phon	State Zip					
Marital Status: S M Other Date of Birth/						
REASON FOR SUBMITTING THIS FORM						
☐ Initial or Open Enrollment ☐ COBRA COBRA End Date// ☐ Reinstatement due to: ☐ Rehire ☐ Loss of Other Coverage						
	Other					
☐ Add Dependent (list below) due to: ☐ Birth ☐ Adoption ☐ Marriage ☐ Loss of Other Coverage ☐	Legal Guardianship					
Add Dependent (list below) due to: Birth Adoption Marriage Loss of Other Coverage Military Dependent Other Dat Drop Dependent (list below) due to: Age Death Divorce Other Coverage Elsewhere	Legal Guardianship					
Add Dependent (list below) due to: Birth Adoption Marriage Loss of Other Coverage Military Dependent Other Date Drop Dependent (list below) due to: Age Death Divorce Other Coverage Elsewhere Termination of Employment Date// Covered Under	Legal Guardianship					
Add Dependent (list below) due to: Birth Adoption Marriage Loss of Other Coverage Military Dependent Other Date Drop Dependent (list below) due to: Age Death Divorce Other Coverage Elsewhere Termination of Employment Date/ Covered Und Name Change (Former Name	Legal Guardianship					
Add Dependent (list below) due to: Birth Adoption Marriage Loss of Other Coverage Military Dependent Other Dat Drop Dependent (list below) due to: Age Death Divorce Other Coverage Elsewhere Termination of Employment Date/ Covered Und Name Change (Former Name	Legal Guardianship					
Add Dependent (list below) due to: ○ Birth ○ Adoption ○ Marriage ○ Loss of Other Coverage ○ ○ Military Dependent ○ Other ○ Dat □ Drop Dependent (list below) due to: ○ Age ○ Death ○ Divorce ○ Other Coverage Elsewhere □ Termination of Employment □ Date □ Covered Und □ Name Change (Former Name □ Covered Und □ Employee Only □ Employee & Spouse □ Employee & One Child Is spouse covered under another dental plan? □ Yes □ No Other Carrier Na Are dependents covered by spouse's plan? □ Yes □ No Spouse's Carrier Spouse's Employ PLEASE LIST ALL ELIGIBLE DEPENDENTS TO BE ADD DELETE FIRST NAME LAST NAME (if difference)	Legal Guardianship					
Add Dependent (list below) due to: ○ Birth ○ Adoption ○ Marriage ○ Loss of Other Coverage ○ ○ Military Dependent ○ Other ○ Date ○ Date □ Drop Dependent (list below) due to: ○ Other Coverage Elsewhere ○ Termination of Employment ○ Date ○ Other Coverage Elsewhere ○ Covered Under Coverage Elsewhere □ Termination of Employment ○ Date ○ Date ○ Other Coverage Elsewhere ○ Covered Under Employment ○ Covered Under Employee & One Child ○ Date ○	Legal Guardianship					
□ Add Dependent (list below) due to: ○ Birth ○ Adoption ○ Marriage ○ Loss of Other Coverage ○ Other Coverage ○ Date Dependent ○ Other Date Dependent ○ Other Coverage Elsewhere ○ Other Coverage Elsewhere ○ Other Coverage Elsewhere ○ Covered Undependent Date Dependent ○ Covered Undependent Date Dependent ○ Covered Undependent Dependent	Legal Guardianship					
□ Add Dependent (list below) due to: ○ Birth ○ Adoption ○ Marriage ○ Loss of Other Coverage ○ ○ Military Dependent ○ Other □ □ Drop Dependent (list below) due to: ○ Age ○ Death ○ Divorce ○ Other Coverage Elsewhere □ Termination of Employment □ □ Name Change (Former Name □ COVERAGE DESIRED □ Employee Only □ Employee & Spouse □ Employee & One Child Is spouse covered under another dental plan? □ Yes □ No Other Carrier Nather are dependents covered by spouse's plan? □ Yes □ No Spouse's Carrier Spouse's Employee PLEASE LIST ALL ELIGIBLE DEPENDENTS TO BE ADD DELETE FIRST NAME □ □ 1. Spouse: □ □ 2. Child: □ 3. Spouse □ Loss of Other Coverage □ Date	Legal Guardianship					

I agree to continue membership in this program until the next open enrollment period and authorize payroll deduction where applicable.

Signature of Applicant _

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Health Care Program Premium Deduction Authorization IMRE for IMRF-endorsed Plans

IMRF Form 7.10E (Rev. 08/2013)

- Please indicate which program you are **NEWLY** applying for by checking the appropriate box(es) below.
- Fill out the front page of this form only; the back page will be filled out by the plan administrator.
- Please note: All programs except for Sav-Rx require additional applications.
- Return completed form to: Doyle Rowe Ltd.,1301 W. 22nd Street, Suite 101, Oak Brook, IL 60523.
- If you have any questions contact Doyle Rowe at 1-800-564-7227 or www.doylerowe.com.

MEMBER'S LAST NAME		FIRST NAME	MIDDLE INI	TIAL .	(JR., SR., II, ETC.
DATE OF BIRTH (MM/DD/YYYY)		IV	MRF MEMBER ID OR LAST 4 DIGIT	S OF SSN	
(If applicable) SPOUSE'S LAST NAME		FIRST NAME	MIDDLE IN	ITIAL	(JR., SR., II, ETC.
DATE OF BIRTH (MM/DD/YYYY)	1	S	OCIAL SECURITY NUMBER		
HOME STREET (MAILING) ADDRESS			-		
CITY, STATE, AND ZIP	and a section		(DAYTIME TELEPHONE NUMI	BER (with Area Code)
To be completed by applican CHECK ONLY THE PLAN YOU				quire a separate ap	plication form.
Seniors Choice	Individual	Spouse	Humana Local PPO	Individua	al Spouse
United Health Care Medicare Comple	ete 🗌 Individual	Spouse	Humana Regional PPO	Individua	al Spouse
Health Care Alliance HMO	Individual	Spouse	Humana Group PDP Plan	Individua	al Spouse
Health Care Alliance PPO	Individual	Spouse	Sav-Rx Advantage Card	☐ Individu	al Spouse
Blue Cross Blue Shield of Illinois	Individual	Spouse	Delta Dental of Illinois] Individual Spou	use Family
Blue Cross Blue Shield of Texas	Individual	Spouse	United Health Care Vision	Plan Individual S	pouse Family
Member Authorization authorize and request the Illinois Notenefit payment and to remit the arrow program in order to ensure propremiums. I further understand that This authorization is not an assignment of written notice from me or until IM	nount deducted to per handling of pro IMRF will cease n nent of my right to	the health ca emiums. I un naking any d receive payn	are program. I authorize IMR derstand IMRF will adjust de eduction if the premiums exchent. This authorization will r	F to release information eductions in response to ceed my IMRF benefit are main in effect with IM	n to the health o changes in the amount.
MEMBER SIGNATURE*	DATE (MM	/DD/YYYY)	SPOUSE'S SIGNATURE		DATE (MM/DD/YYYY
*Member signs if member is or	1		Spouse signs if spouse is Sav-Rx Advantage Card pi		pouse benefit
FOR IMRF Date Entered	Date Effective		ca. Tocharanage outu pi		

THIS PAGE TO BE COMPLETED BY PLAN ADMINISTRATOR

Plan Name	Plan Code	Member	Plan Code	Spouse	Coverage Effective
Seniors Choice					
Blue Cross Blue Shield of Illinois					
Blue Cross Blue Shield of Texas					
Health Care Alliance HMO					
Health Care Alliance PPO				,	
Humana Local PPO					
Humana Regional PPO					
Humana Group PDP Plan					
Sav-Rx Advantage Card					

Delta Dental of Illinois				
PLAN CODE	Member	Coverage Effective Date		
PLAN CODE	Spouse	Coverage Effective Date		
PLAN CODE	Family	Coverage Effective Date		

Delta Dental of Illinois (P)					
PLAN CODE	Member	Coverage Effective Date			
PLAN CODE	Spouse	Coverage Effective Date			
PLAN CODE	Family	Coverage Effective Date			

United Health Care Vision Plan					
PLAN CODE	Member	Coverage Effective Date			
PLAN CODE	Spouse	Coverage Effective Date			
PLAN CODE	Family	Coverage Effective Date			

Illinois Municipal Retirement Fund

2211 York Road Suite 500 Oak Brook, IL 60523-2337

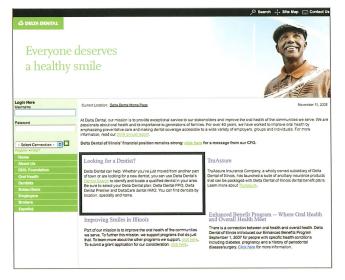
Member Services Representatives 1-800-ASK IMRF (1-800-275-4673) Fax: (630) 706-4289

www.imrf.org



Finding a Network Dentist

Finding a Delta Dental network dentist is easy. You can find a network dentist today by using the Dentist Search on our website or calling our automated phone system.





www.deltadentalil.com

You can find a dentist online quickly and easily.

Go to www.deltadentalil.com and click the dentist search link (on the home page under "Looking for a Dentist?").

- Product Selection. Select the network you want Delta Dental Premier®, Delta Dental PPO™ or DeltaCare® DHMO.
- 2. **Your Location**. Enter your work or home address, city and state or ZIP code.
- 3. **Sorting and Distance.** Select the maximum distance you are willing to travel and the number of results you'd like.
- 4. **Additional Search Criteria.** You can also search by the dentist's last name, practice name or specialty.

Your search will list dentists in the area you specify. Results can be sorted by dentist name, city, ZIP code or driving distance. The list can be printed, emailed or viewed and saved in a PDF file.

800-323-1743 (Delta Dental PPO/Delta Dental Premier)

You can find a dentist quickly and easily through our automated phone system. Call 800-323-1743 (for Delta Dental PPO/Delta Dental Premier) and say "Dentist Directory" and then follow the automated instructions to receive the name, address and phone number of dentists near a specified address or ZIP code.

Customer service representatives are available from 7 a.m. to 7 p.m. Central time and can also help you locate dentists. DeltaCare members should call 800-942-3772 during normal business hours for help finding a dentist.

^{*}Any field marked with a red asterisk is a required field.



Subscriber Connection

Connecting with Delta Dental of Illinois is easy!



Get real time benefit and claim information 24 hours a day, seven days a week online through the Subscriber Connection at www.deltadentalil.com or through our automated phone system at 800-323-1743.

Subscriber Connection www.deltadentalil.com

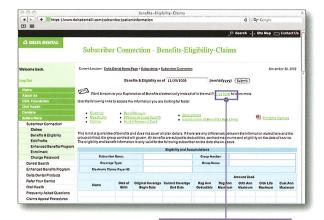
Automated Phone System 800-323-1743

(for Delta Dental PPOSM and Delta Dental Premier[®]) With the Subscriber Connection, you can find everything you need to know about your and your covered dependents' benefits, including:

- Claim status
- Eligibility and accumulator information
- · Maximum and deductibles used to date
- Benefit levels
- · Frequency and age limits
- · Waiting periods
- Preventive history
- Explanation of Benefits (EOBs)

Using the Subscriber Connection is easy – all you need is a computer and an Internet connection! To keep your benefit information safe and secure, registration is required (see how on reverse).





Click here to sign

up for electronic EOBs

Dolla Dental of IL

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Everyone deserves
a healthy smile

Overvisore back.

Convictories back

Everyone deserves
a healthy smile

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To register, you need to:

- Step 1: Enter the primary enrollee's first and last name (the name must appear exactly as your employer/group entered it during enrollment; e.g., "Bob" may be "Robert"), Subscriber ID or Social Security number (enter number with no dashes), and date of birth (enter two-digit month, two-digit date and four-digit year with dividers, e.g., 03/15/1984).
- Step 2: Enter a username, password (must be six characters including two numeric characters) and your email address. Then select a challenge question and answer.
- Now you can log in and access your and your covered dependents' eligibility, benefit and claim information anytime, anywhere.

You can also sign up to receive electronic EOBs and enroll in our Enhanced Benefits Program (if applicable to your group), which offers additional benefits to at-risk individuals, linking oral health to overall health.

On www.deltadentalil.com, you can also:

- Find a network dentist.
- Refer your dentist to a Delta Dental network.
- Print claim forms (although network dentists will file a claim form automatically on your behalf).
- Obtain information on the claim appeal process.
- Take an oral health risk assessment and access oral health tips and information.
- Retrieve information on understanding your dental benefits, your rights and Delta Dental of Illinois' privacy policy.
- Get answers to your frequently asked questions.

Automated Phone System. Faster service for you.

You can also call 800-323-1743 for Delta Dental PPO and Delta Dental Premier to access our automated phone system 24 hours a day, seven days a week or to speak to a customer service representative during normal business hours (7:00 a.m. to 7:00 p.m. Central Time).

Our voice recognition phone system makes it convenient for you to reach customer service by welcoming you to Delta Dental, then immediately providing a voice menu where you can easily and quickly obtain information.

You can access a directory of dentists, check claim status, or get contact information immediately by saying any of those options. At any time during normal business hours, you can connect immediately with a customer service representative simply by saying "customer service."